

# News Release

## **For Immediate Release**

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## **Navigata to Deploy CHR Solutions' BSS/OSS Software Solution**

### **[Houston, Texas; April 29, 2010]**

CHR Solutions, Inc. today announced that Navigata Communications 2009 Inc. will deploy CHR's Martin OMNIA™ and OASIS – an end-to-end BSS/OSS solution for integrated, real-time customer care; self-care; facilities management and order management. This solution will support Navigata's plans to offer next-generation CLEC services to small- and mid-sized businesses in western Canada, and allow them to migrate their legacy applications into a single system.

CHR's BSS/OSS solution supports Navigata's broad range of communications services, including local and long distance service, broadband Internet access, data networking solutions, managed security and server co-location services. "The CHR suite of software offerings will help us streamline our back-office operations and improve on delivery intervals to our customers," said J. Owen Gilbert, senior vice president of sales, marketing and customer service at Navigata. "This fully-integrated system will enable us to provide an enhanced customer experience as we prepare to enter the CLEC market in Canada beginning with our launch in Vancouver."

CHR's BSS/OSS solution provides Navigata with a single, unified platform from order entry and management to service delivery and end-user billing. In addition, Navigata will be able to use the solution to introduce new services to customers using web self-care and self-provisioning technologies. The solution provides the framework to significantly automate processes, supply critical information, and streamline the tracking and maintenance of the entire network.

"Communications providers are under increasing pressure to deliver next-generation services to their customers," said Jim Odom, president of software solutions at CHR. "We are pleased to have the opportunity to work with Navigata and help them meet the ever-increasing demands of their customers."

For more information about CHR's Martin OMNIA™ and OASIS, contact Jeff Boozer, vice president of telecom sales, at 512.633.3527 or jeff.boozer@chrsolutions.com.

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## **About CHR Solutions:**

CHR Solutions is a comprehensive, single-source provider of professional business services to a variety of industries, including telecommunications, energy, finance, information technology, and emerging technology clients. CHR Solutions prides itself in offering dedicated, resource-rich, world class service and support while maintaining customized care and personalized interaction through local delivery teams. CHR guides clients to manage risks, align technologies, grow revenues, improve operations and control costs. Services include regulatory/business compliance, financial services, marketing services, operational optimization, engineering, wireless strategy, IT managed services and software solutions. CHR provides services to clients in all 50 states and internationally, through a network of 15 offices in nine states.

## **About Navigata Communications**

Navigata provides voice, data and broadband Internet solutions to communities and businesses in Canada, and telecommunications carriers around the world. Based in North Vancouver, BC, Navigata operates a national voice network connecting Victoria to Halifax and points in between, and a national wavelength transport network with Eastern and Western rings to provide fault-tolerance between national points of presence. [www.navigata.ca](http://www.navigata.ca)

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