



News Release

For Immediate Release

Zentgraf Joins CHR Solutions as Vice President of Software Practices

Houston, TX – (October 14, 2009) Kathie Zentgraf has joined CHR Solutions as vice president of software practices. Ms. Zentgraf brings twenty years' experience serving rural telecommunication service providers. With expertise in all operational facets of the business, she has consulted with rural carriers on BSS/OSS installations and operational efficiencies; sales and marketing; customer service; staffing; financials; system design; site acquisition and construction; regulatory issues; federal and FCC mandates; contract negotiations; interconnection agreements and roaming contracts.

"We are very pleased to add Ms. Zentgraf to the leadership team of CHR Solutions," said Jim Odom, president of the CHR software solutions business unit. "Her unique experience directing business operations in conjunction with rural telecommunications industry software platforms makes her an ideal candidate and an asset to the software solutions business unit."

Ms. Zentgraf most recently served as director of business operations for the Chariton Valley family of companies. While there, she oversaw the departments of BSS/OSS, sales and marketing, activations and customer service, and utilized CHR Solutions' state-of-the-art convergent billing and customer care platform, Martin OMNIA™. Ms. Zentgraf also previously served as president of Zentgraf Consulting, an advisory organization for rural telecommunication companies specializing in sales and marketing consulting, system enhancement, product development, software installation and employee training. Ms. Zentgraf was a founding member of the Rural Telecommunications Group, Inc. and has also served on the boards of the Rural Cellular Association and the Missouri Telecommunications Industry Association.

About CHR Solutions:

CHR Solutions is a premier provider of consulting and managed services to the rural telecommunications, energy and finance market segments. In addition to engineering design and implementation, financial services, regulatory/compliance, marketing, association management, wireless strategies, strategic planning and operational optimization, the firm provides IT managed services, remote infrastructure management, data center services, security and disaster recovery, applications development and infrastructure development, as well as a network operations center. CHR Solutions is headquartered in Houston, TX, with offices in Austin, TX; Lubbock, TX; Camden, AR; Columbia, MO; Dallas, TX; Minneapolis, MN;

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